



1% of typical week is focused on Training and Development

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HOW CAN YOU TRANSFORM YOUR PEOPLE AND BUSINESS THIS YEAR? ENHANCE YOUR TRAINING AND DEVELOPMENT WITH SGS ACADEMY

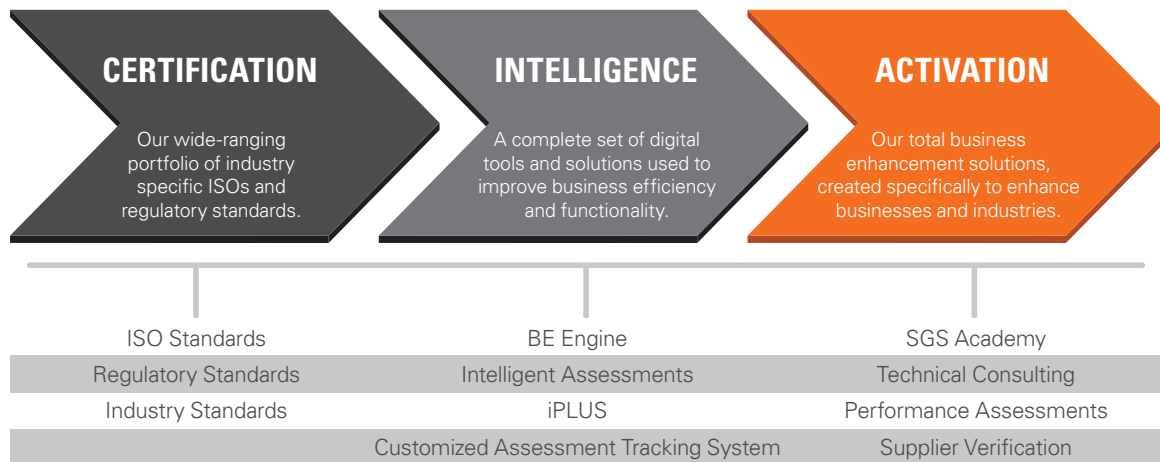
SGS ACADEMY | UNITED KINGDOM
LEARNING AND DEVELOPMENT SOLUTIONS

WWW.SGS.CO.UK



THE CERTIFICATION AND BUSINESS ENHANCEMENT APPROACH

Organizations today are met with a variety of operational and business challenges. External forces, like competitors and regulatory bodies, also add a secondary level of pressures that must be anticipated. Additionally, both B2B and B2C firms are experiencing a large influx of customer data, across multiple touchpoints. The dividing factor between those who are successful and those who are not, is how they analyze and use that data for business enhancement. At SGS, we have developed a variety of solutions to not only meet these needs, but establish more efficient and profitable ways of working. Using our 140 years of experience and operational data set, we partner with clients to gain intelligent insights into their current business functions while simultaneously strategizing for the future. To meet the needs of our current customers and provide effective and modern solutions to current and future business issues, we offer three pillars of insights driven, customizable products and solutions.

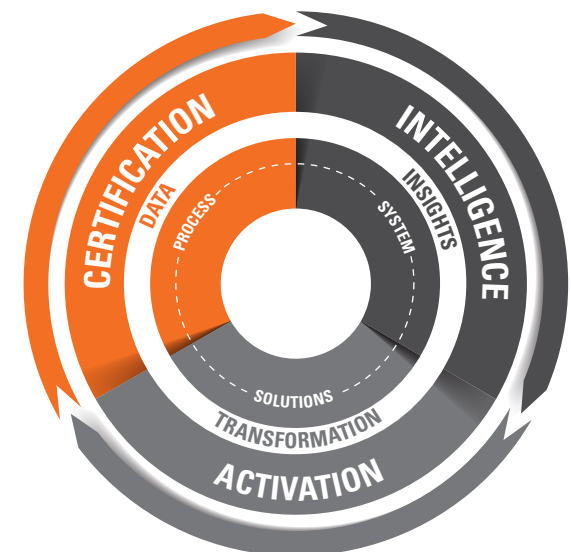


THE BUSINESS ENHANCEMENT PLATFORM

For decades, SGS has been known as the global leader in certification, working with clients in virtually any sector. This deep and broad experience in quality control management, regulatory compliance, and training has resulted in a staggering array of data points across industries. Utilizing this dataset, we have evolved our service offerings to include Business Enhancement—the process of transformation that improves or increases the value of an organization’s people, processes, product or service. Our Business Enhancement solutions offer the most up to date, practical insights to help you achieve your goals and ultimately BE the Benchmark.

SGS BUSINESS BENEFITS

- Deliver innovative solutions and services that enhance businesses
- Offer customized solutions, driven by proprietary insights
- Provide services fundamental to ongoing success and sustained growth
- Enable continuous improvement
- Transform value chains



SGS ACADEMY

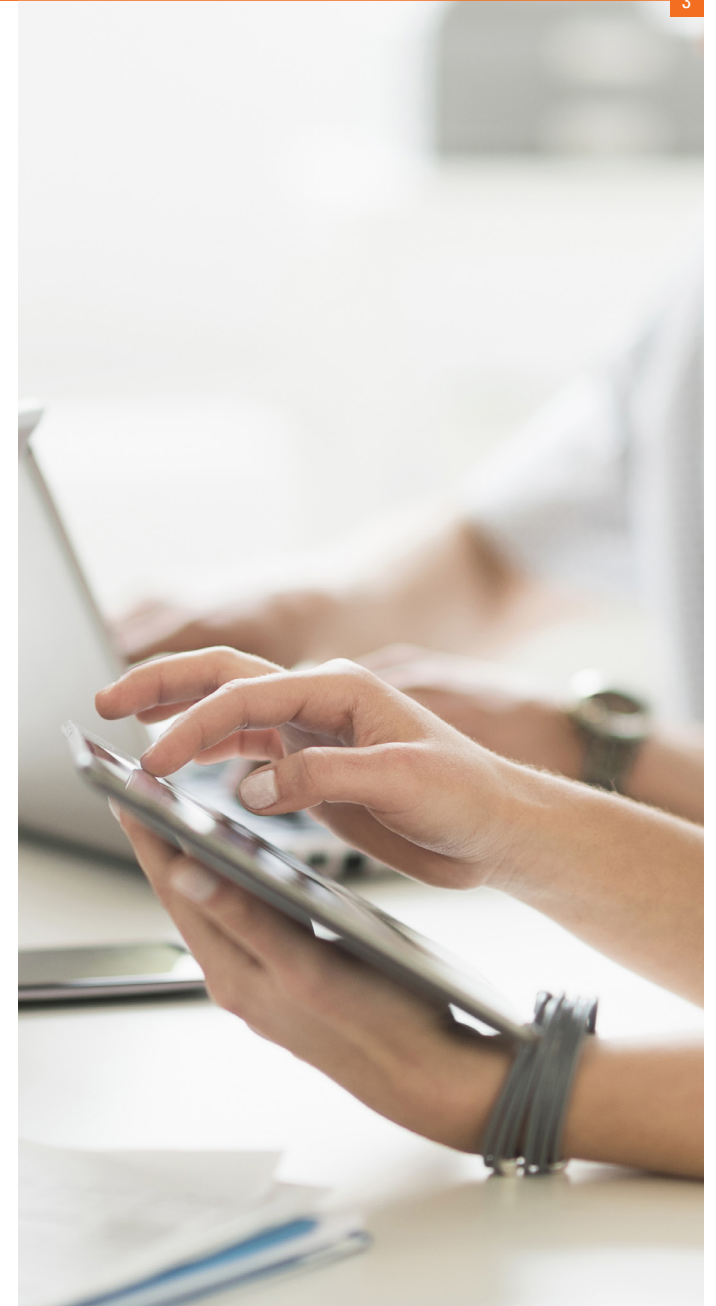
COURSE OVERVIEW FOR THE UNITED KINGDOM

In today's fast-moving market, keeping up to date with industry best practice, technical standards and current legal and regulatory compliance expectations throughout your value chain is an integral part of professional development; as is ensuring you and your team have the skills to achieve your goals effectively. With help from the SGS Academy, you and your business can gain the knowledge you need to continually adapt the way you work, keeping ahead of market developments and enabling you to continuously develop all aspects of your career and organisation. Whatever your level of knowledge, our experts will support you in progressing to the next level.

SGS ACADEMY – TRANSFORMING PEOPLE AND BUSINESSES

As the leader in professional training, we draw on our years of worldwide experience to provide effective learning and development opportunities. We make a difference to individuals, teams and businesses, nurturing talent and enabling continuous organisational progression. Our specialists partner with course participants, identifying improvement objectives and supporting the professional journey.

In partnership with:



OUR TRAINING AND DELIVERY METHODS

We all approach training in diverse ways and must fit in our professional development around our day-to-day responsibilities. Our training solutions are offered in a variety of delivery formats so that you can choose those that are best suited to your individual requirements and the needs of your organisation. Our experts deliver face-to-face training in the form of public courses where you can join your industry peers and through in-house courses designed to meet the specific needs of your organisation. If you prefer the flexibility of online training, we also offer SGS Academy eLearning solutions and virtual learning. Further to this, there is the option of choosing a blended learning approach combining face-to-face and eLearning into a practical and rewarding overall training package to support your professional journey.



PUBLIC COURSES

Joining our face-to-face public courses gives you the opportunity to meet with colleagues from related industries and discuss course topics with others who have identified the same types of issues. As a result, you can share and gain best practice knowledge, not only from our SGS experts, but also from those in similar organisational roles. Throughout all discussions our experienced and knowledgeable tutors help you to evaluate your insights so you are subsequently able to make considered decisions when approaching strategic changes within your business. Public courses are on fixed dates; please refer to our course calendar for more information.



ELEARNING COURSES

If you are looking for a flexible learning solution that you or those in your organisation can fit around your schedules, our eLearning training offers an ideal option. Delivered quickly and effectively through our learning management system or yours, our global eLearning courses are easily accessible. Our experts have prepared a portfolio of eLearning courses for your immediate use, or can work with you to prepare eLearning courses tailored to your specific needs.



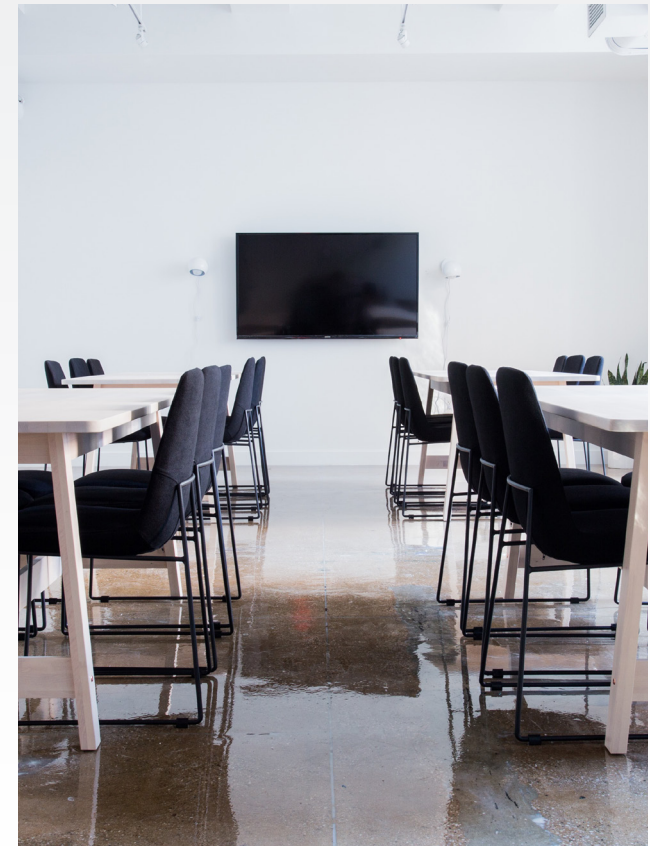
IN-HOUSE COURSES

Running a standard or customised course at your premises allows you to shape the message and style of the presentation to suit the culture of your organisation. It is the most convenient and cost-effective solution if you wish to train several staff in the same location, or when confidentiality is an issue. Once we have agreed the dates and location for your training course, our experts work with you to identify and evaluate your learning objectives and to customise the course content to ensure they are met.



VIRTUAL INSTRUCTOR-LED TRAINING (VILT)

If travelling to a course is an issue, or if members of your organisation are widely spread and wish to attend one of our standard training programmes, our Virtual Training provides the best of both worlds. VILT is delivered by a live tutor to a group of remote delegates. All learners have the opportunity to collaborate with each other and the tutor, express opinions and ask questions, all in real time.



OUR TRAINING VENUES

Building a positive learning environment for our delegates is at the top of our agenda at the SGS Academy. We carefully select premier venues to host our public courses to ensure our customers enjoy their training in comfort, with excellent service throughout their stay. The training rooms are spacious with plenty of natural light and comfortable workstations to allow our delegates the opportunity to focus solely on the interactive training tasks.

NEWS AND OFFERS

We are constantly developing our training portfolio and releasing new courses, as well as running promotions to help our customers make the most of their training budgets. Subscribe to our training notifications [here](#) or follow us on social media by selecting the LinkedIn or Twitter icons below. Don't forget to keep in touch!

ASK THE SGS ACADEMY TEAM

Our Academy Specialists are dedicated to finding training and development solutions that perfectly match the requirements of our clients. Whether you are an individual, part of a small-to-medium enterprise or responsible for learning and development in a national or international organisation, our team have the knowledge and experience to guide and assist you in finding the best programme for your professional development.



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WHAT DO OUR CUSTOMERS SAY?

“

Very useful course and excellent tutor. The course was useful even for those with little prior knowledge of the subject.

DAVID LEE, RESTORE SCAN LIMITED

“

SGS provided us with a fantastic and enjoyable course which was very informative.

ANDY PARNELL, LHOIST

“

The course was extremely well presented and informative.

NIGEL ECKERT, TELEDYNE TSS LIMITED

“

Outstanding! I found the course very relevant and it will certainly help me to continually improve our company's performance. The Trainer was fantastic, overall – excellent. Thank you!

CERI CAMILLERI, CAMILLERI CONSTRUCTION LTD

“

Superb course, brilliant tutor, exceptionally informative!

ELIZABETH LOYN-DAVIES, MANAGO

“

Really great to do this day as a team. Really boosted confidence in some areas and knowledge in others.

AMY LITTLEJOHN, OPTIMUM MEDICAL

“

Thank you – some great knowledge and experience gained which is fit for purpose given my job description. Thank you once again!

CLAIRE MAHER, HEATHROW AIRPORT

“







The best course I have attended! Very pleased.


BRYAN MOORE, MORGAN SINDALL

QUALITY MANAGEMENT SYSTEMS

ISO 9001:2015 is the latest edition of ISO 9001, the global standard for quality management systems. Our training courses are designed to help you understand the requirements of ISO 9001:2015, so you can ensure that your QMS remains compliant and continually adds value to your business.

Contact an Academy Specialist to learn more about ISO 9001:2015 training from SGS.

OMS-IAT	ISO 9001:2015 INTERNAL AUDITOR REFRESHER COURSE	
	The purpose of this course is to equip participants with an understanding of the key changes to ISO 9001:2015 and how they will impact the internal audit process. This programme is essential for existing internal auditors, to ensure audits are being carried out in line with the new requirements of the standard, using the process approach and auditing for process effectiveness as well as confirming compliance.	1 DAY LEARN MORE
SMTB-9	ISO 9001:2015 SENIOR MANAGEMENT ROLES AND RESPONSIBILITIES BRIEFING	
	This short seminar is perfect for management teams within any organisation either implementing or already certified to ISO 9001:2015. It provides participants with an understanding of how the standard impacts their organisation, and their roles and responsibilities within the management system.	2 HOURS + Q&A LEARN MORE
OMSFTC	ISO 9001:2015 INTRODUCTION & AWARENESS TRAINING	  
	 Course ID: 17992 FD 116 Provides an overview of the management systems approach and the purpose and requirements of ISO 9001:2015. This one-day course is accredited by the Chartered Quality Institute/Internal Register of Certificated Auditors (CQI/IRCA) and is a foundation for our accredited QMS auditor training courses.	1 DAY SEE DATES & LOCATIONS








How can I find out which course is right for me? 

QUALITY MANAGEMENT SYSTEMS



Fantastic tutor, completely changed my view on a course I was forced into and initially had no interest in. Great job!

JAMES PARKIN,
LEEDS CC

QMS-EL	ISO 9001:2015 INTRODUCTION – ELEARNING	
	<p>This interactive module includes an introduction to management systems and is the perfect foundation or refresher for delegates attending courses at internal or lead auditor level. It provides an overview of the ISO 9001:2015 structure and terminology, requirements, purpose and intent as well as guidance for adoption.</p>	<p>1.5 HOURS</p> <p>LEARN MORE</p>
IOMSA	ISO 9001:2015 INTERNAL AUDITOR TRAINING	 
	<p> Course ID: 17993 PT 236</p> <p>Students who take this course will develop the knowledge and skills required to perform an internal audit of a QMS based on ISO 9001 or equivalent. Delegates are expected to have an understanding of the standard prior to attending, which can be achieved by attending the introduction course or eLearning module. This is a two-day CQI/IRCA accredited course.</p>	<p>2 DAYS</p> <p>SEE DATES & LOCATIONS</p>
OMSLAC	ISO 9001:2015 AUDITOR/LEAD AUDITOR TRAINING	 
	<p> Course ID: 17993 PT 236</p> <p>Upon completion of this five-day course, participants will have the knowledge and skills to perform first, second and third-party QMS audits against ISO 9001. This course is CQI/IRCA accredited. Delegates are required to have an understanding of the standard prior to attending, which can be achieved by attending the introduction course or eLearning module.</p>	<p>5 DAYS</p> <p>SEE DATES & LOCATIONS</p>

The course I need is just for one person – will you have any dates?






QUALITY MANAGEMENT SYSTEMS



Outstanding! I found the course very relevant and it will certainly help me to continually improve our company's performance in relation to quality. A fantastic tutor/trainer overall – excellent. Thank you!

CERI CAMILLERI,
CAMILLERI CONSTRUCTION LTD

IMSIA	<p>INTEGRATED MANAGEMENT SYSTEMS INTERNAL AUDITOR TRAINING</p> <p>Provides students with the knowledge and skills to perform integrated management systems audits based on the requirements of ISO 9001:2015, ISO 14001:2015 and the new ISO 45001. Participants are encouraged to take the broadest possible view of the processes in their organisation and the risk sources that need to be identified, controlled and improved. When delivered in-house, this course can be tailored to apply to different management system standards.</p>	 <p>3 DAYS</p> <p>SEE DATES & LOCATIONS</p>
RMFTC	<p>ISO 31000 RISK MANAGEMENT – FOUNDATION TRAINING COURSE</p> <p>The purpose of this course is to equip participants with an understanding of the principles of risk management based on ISO 31000 across a broad range of organisational contexts. A well-functioning management system is a great start to building sustainable business performance. It can help to ensure on-time delivery, zero defects and significant waste reduction.</p>	 <p>1 DAY</p> <p>LEARN MORE</p>
EMP-LMSS	<p>EMPOWERING LEADERSHIP IN MANAGEMENT SYSTEMS STANDARDS</p> <p>This course is designed specifically for QHSE managers to equip them with information, tools and methods to successfully communicate with their senior management colleagues and involve them in the management of the QMS, EMS or H&S. The workshop aims to equip delegates with techniques they can use to drive and influence organisational change by utilising the necessary leadership and communication skills for the new generation of Annex SL management systems.</p>	 <p>2 DAYS</p> <p>LEARN MORE</p>

What if I can't find what I'm looking for?









ENVIRONMENTAL MANAGEMENT SYSTEMS

ISO 14001:2015 is the latest edition of ISO 14001, the global standard for environmental management systems. Our training courses are designed to help you understand the requirements of ISO 14001:2015, so you can ensure that your EMS remains compliant and continually adds value to your business.

Contact an Academy specialist to learn more about ISO 14001:2015 training with SGS.

The course I need is just for one person – will you have any dates?



EMS-IAT	<p>ISO 14001:2015 INTERNAL AUDITOR TRANSITION TRAINING</p> <p>The purpose of this course is to equip participants with an understanding of the key changes to ISO 14001:2015 and how they will impact on the internal audit process. This programme is essential for existing internal auditors, to ensure audits are being carried out in line with the new requirements of the standard, using the process approach and auditing for process effectiveness as well as confirming compliance.</p>	 1 DAY LEARN MORE
SMTB-14	<p>ISO 14001:2015 SENIOR MANAGEMENT ROLES AND RESPONSIBILITIES BRIEFING</p> <p>This short seminar is perfect for management teams within any organisation either implementing or already certified to ISO 14001:2015. It provides participants with an understanding of how the standard impacts their organisation, and their roles and responsibilities within the management system.</p>	 2 HOURS + Q&A LEARN MORE
EMSA	<p>ENVIRONMENTAL AWARENESS FOR LINE MANAGERS/SUPERVISORS</p> <p>The objectives of this course are to raise awareness of relevant environmental issues and legal obligations organisations are required to address under the ISO 14001:2015 standard, and enable delegates to understand the processes used to identify environmental aspects and impacts of the organisation and evaluate their significance as required by ISO 14001:2015</p>	 1 DAY LEARN MORE
EMSFTC	<p>ISO 14001:2015 INTRODUCTION & AWARENESS TRAINING</p> <p>Provides participants with an introduction for anyone involved in the development, implementation and management of an ISO 14001 Environmental Management System.</p>	 1 DAY SEE DATES & LOCATIONS
EMS-EL	<p>ISO 14001:2015 INTRODUCTION – ELEARNING</p> <p>This interactive module includes an introduction to management systems and is the perfect foundation or refresher for delegates attending courses at internal or lead auditor level. It provides an overview of the ISO 14001:2015 structure and terminology, requirements, purpose and intent as well as guidance for adoption.</p>	 1.5 HOURS LEARN MORE

ENVIRONMENTAL MANAGEMENT SYSTEMS



The course was excellent, one of the best courses I've attended. The tutor delivered the course perfectly; great interaction, group discussions and style of learning.

MATT EGELAND,
CONTITECH (UK) LTD








One of the best courses I have been on. The tutor was extremely knowledgeable and the venue and organisation was ideal. Catering was very good too. Thank you.

TIM BENNETT,
MOD

How can I find out which course is right for me?



IEMSA	<p>ISO 14001:2015 INTERNAL AUDITOR TRAINING</p> <p>Students who take this course will develop the knowledge and skills required to perform an internal audit of an EMS based on ISO 14001 or equivalent. Delegates are expected to have an understanding of the standard prior to attending, which can be achieved by attending the introduction course or eLearning module.</p>	  2 DAYS SEE DATES & LOCATIONS
EMS-COMP	<p>ISO 14001:2015 LEGISLATION & COMPLIANCE COURSE</p> <p>Provides participants with a practical understanding of the requirements of ISO 14001 in relation to identifying and complying with relevant legislation. This one-day course takes a practical approach to legislative compliance and how with can be managed within Environmental Management Systems.</p>	 1 DAY LEARN MORE
EMS-IMP	<p>ISO 14001:2015 IMPLEMENTATION TRAINING</p> <p>The course provides sufficient information to enable those with responsibility for the system to put together an implementation plan that allows them to establish an EMS within a defined time scale. The training is designed to encourage the development of a system of managed processes that deliver real business benefits.</p>	 2 DAYS LEARN MORE
EMBC	<p>ENVIRONMENTAL MANAGEMENT – BEYOND COMPLIANCE</p> <p>Beyond Compliance is a series of interactive workshops to encourage participants to self-assess their own EMS and determine the extent to which the system is mature and continuing to add real value to the organisation. Working in groups, participants self-assess their system against suggested criteria, ranging from practices that 'pass' an audit, through to principles of best practice. At the end of each workshop, groups feedback on what they believe to be the status of the EMS and identify areas where enhancement is possible. This session helps participants to harmonise their day-to-day activities with the strategic direction of their organisation, leading them to identify meaningful actions based on insights into 'what good looks like' to provide them with a practical roadmap to increase efficiencies and support sustainable growth.</p>	 1 DAY LEARN MORE

ENVIRONMENTAL MANAGEMENT SYSTEMS











I just wanted to offer you my thanks for the training session. Everyone enjoyed it and I think as a team we gained a great deal of much needed insight, so I would have to say it was very successful.

MATTHEW GRIFFEY,
SOUTH WEST WATER



What if I can't find what I'm looking for?




EMSLAC	ISO 14001:2015 AUDITOR/LEAD AUDITOR TRAINING	 
	  Course ID: 17972 PR 315 APPROVED TRAINING PARTNER Upon completion of this five-day course, participants will have the knowledge and skills to perform first, second and third-party EMS audits against ISO 14001. This course is CQI/IRCA accredited. Delegates are required to have an understanding of the standard prior to attending, which can be achieved by attending the introduction course or eLearning module.	5 DAYS SEE DATES & LOCATIONS
IMSIA	INTEGRATED MANAGEMENT SYSTEMS INTERNAL AUDITOR TRAINING	 
	Provides students with the knowledge and skills to perform integrated management systems audits based on the requirements of ISO 9001:2015, ISO 14001:2015 and the new ISO 45001. Participants are encouraged to take the broadest possible view of the processes in their organisation and the risk sources that need to be identified, controlled and improved. When delivered in-house, this course can be tailored to apply to different management system standards.	3 DAYS LEARN MORE
RMFTC	ISO 31000 RISK MANAGEMENT – FOUNDATION TRAINING COURSE	
	The purpose of this course is to equip participants with an understanding of the principles of risk management based on ISO 31000 across a broad range of organisational contexts. A well-functioning management system is a great start to building sustainable business performance. It can help to ensure on-time delivery, zero defects and significant waste reduction.	1 DAY LEARN MORE
EMP-LMSS	EMPOWERING LEADERSHIP IN MANAGEMENT SYSTEMS STANDARDS	
	This course designed specifically for QHSE managers to equip them with information, tools and methods to successfully communicate with their senior management colleagues and involve them in the management of the QMS, EMS or H&S. The workshop aims to equip delegates with techniques they can use to drive and influence organisational change by utilising the necessary leadership and communication skills for the new generation of Annex SL management systems.	2 DAYS LEARN MORE






OCCUPATIONAL HEALTH AND SAFETY

The international standard for Occupational Health and Safety Management Systems, ISO 45001:2018 was published in March 2018. This new standard is aligned with other ISO management system standards and will replace OHSAS 18001:2007.

SGS offers training courses from awareness to practitioner level to help you understand and comply with the requirements of ISO 45001:2018, so you can implement, migrate or improve your management system to ensure that your organisation continues to reduce accidents and ill-health in the workplace.

The course I need is just for one person – will you have any dates?



H&SFTC	<p>ISO 45001:2018 AWARENESS TRAINING</p> <p>Provides an overview of the management systems approach and the purpose and requirements of ISO 45001. Students will learn the similarities between ISO 45001 and the OHSAS 18001 standard and understand the new elements.</p>	 <p>1 DAY</p> <p>SEE DATES & LOCATIONS</p>
H&S-IMP	<p>ISO 45001:2018 IMPLEMENTATION TRAINING</p> <p>Upon completion, delegates will know and understand the requirements of the latest version of ISO 45001:2018. The course will ensure learners are able to communicate any changes in OHS specific requirements arising as a result of migrating from OHSAS 18001:2007 to ISO 45001:2018 (if relevant), and understand how to implement ISO 45001:2018 into any organisation.</p>	 <p>3 DAYS</p> <p>LEARN MORE</p>
SMTB-45	<p>ISO 45001:2018 SENIOR MANAGEMENT ROLES AND RESPONSIBILITIES BRIEFING</p> <p>This short seminar is perfect for management teams within any organisation either implementing or Migrating to ISO 45001:2018. It provides participants with an understanding of how the standard impacts their organisation, and their roles and responsibilities within the management system.</p>	 <p>2 HOURS + Q&A</p> <p>LEARN MORE</p>
IH&SA	<p>ISO 45001:2018 INTERNAL AUDITOR TRAINING</p> <p>Students who take this course will develop the knowledge and skills required to perform an internal audit of a H&S management system based on ISO 45001:2018.</p>	 <p>2 DAYS</p> <p>SEE DATES & LOCATIONS</p>
WELLBEING	<p>EMPLOYEE WELLBEING WORKSHOPS & SOLUTIONS</p> <p>Our Employee Wellbeing services include workshops, consultancy and training options to provide organisations with the understanding and tools to manage mental health support, presenteeism and leaveism and to develop a tailored wellbeing strategy in their business. Organisations serious about improving staff well-being need to understand the underlying causes of unhealthy behaviour, engage leaders and create an environment that facilitates good physical and mental health as well as employee engagement. Contact us to discuss your wellbeing initiatives and how we can help your organisation to be the benchmark.</p>	 <p>N/A</p> <p>CONTACT US</p>

OCCUPATIONAL HEALTH AND SAFETY

Contact a specialist training advisor to find out more about our selection of Occupational Health and Safety courses.



The instructor and course was outstanding.

MARTIN KEENAN-SHAMLIAN,
ABS GREATER CHINA



The tutor did an excellent job of making what is a very dry subject matter interesting and engaging.

MARK WILSON,
MSAFE

How can I find out which course is right for me?






ANXSL	ANNEX SL – MODULE 1 TRAINING	
	Course ID: 17902 PT 211 For IRCA registered auditors, successful completion of both Module 1 and Module 2 must be achieved to migrate to ISO 45001. (If a learner has already successfully completed the Annex SL Module 1 as part of the ISO 9001:2015 or ISO 14001:2015 Auditor transition course, they do not need to retake this module.)	1 DAY LEARN MORE
H&SM	ISO 45001:2018 AUDITOR MIGRATION (IRCA MODULE 2) TRAINING	
	Course ID: 1857 PT 251 Provides participants with an understanding of the requirements of ISO 45001:2018. This is a useful course for anyone involved in the changes arising as a result of migrating from OHSAS 18001:2007 to ISO 45001:2018, and will also qualify IRCA registered candidates to migrate to the new standard if Module 1 has been successfully completed.	1 DAY SEE DATES & LOCATIONS
H&SLAC	ISO 45001:2018 AUDITOR/LEAD AUDITOR TRAINING	
	Course ID: 1910 PR 357 Upon completion of this five-day course, participants will have the knowledge and skills to perform first, second and third-party H&S audits against ISO 45001:2018 criteria. This course is accredited by the Chartered Quality Institute (CQI) and the International Register of Certificated Auditors (IRCA). It is highly recommended that delegates have an understanding of H&S Management Systems prior to attending this course.	5 DAYS SEE DATES & LOCATIONS
IMSIA	INTEGRATED MANAGEMENT SYSTEMS INTERNAL AUDITOR TRAINING	
	Provides students with the knowledge and skills to perform integrated management systems audits based on the requirements of ISO 9001:2015, ISO 14001:2015 and the new ISO 45001. Participants are encouraged to take the broadest possible view of the processes in their organisation and the risk sources that need to be identified, controlled and improved. When delivered in-house, this course can be tailored to apply to different management system standards.	3 DAYS SEE DATES & LOCATIONS

OCCUPATIONAL HEALTH AND SAFETY

In partnership with Phoenix Health & Safety, the SGS Academy is able to offer all IOSH and NEBOSH accredited courses in the Health & Safety arena.

The Institution of Occupational Safety and Health (IOSH) is the principal body for health and safety employees in Europe. Each year, almost 120,000 people from a variety of industries attend IOSH training courses.

Our NEBOSH training courses cover a range of training needs for a variety of industries, including general health and safety, construction, and fire safety. Through Phoenix Health & Safety we offer international NEBOSH certificates, distance learning and diplomas.

IOSH	IOSH MANAGING SAFELY	 
	 <p>This course aims to ensure that health and safety requirements are appreciated by people employed as line managers, and to enable them to review their own departmental systems for safety, introduce new controls or implement changes as appropriate to ensure health and safety in the workplace.</p>	<p>3 DAYS</p> <p>SEE DATES & LOCATIONS</p>
NEBOSH	NEBOSH NATIONAL GENERAL CERTIFICATE	 
	 <p>The NEBOSH National General Certificate course is the most popular NEBOSH certificate course in the UK. The course is designed for managers, supervisors and staff from all types of organisations who need a broad understanding of health and safety issues.</p>	<p>11 DAYS</p> <p>SEE DATES & LOCATIONS</p>


The course I need is just for one person – will you have any dates?




ELEARNING

In a fast-changing world nothing stays the same for long. Organisations and individuals need to keep up to date with regulations and advances in technology, as well as dynamic global markets.

SGS provides a wide range of eLearning courses that answer these demands. Meeting the needs and expectations of a new generation of technically proficient professionals, eLearning offers the chance to keep professional qualifications, industrial expertise and skills up to date while taking advantage of its flexible learning.

HMR-EL	<h3>HUMAN RIGHTS AWARENESS ELEARNING COURSE</h3>	
	<p>This course will enable learners to:</p> <ul style="list-style-type: none"> • Explain the relevance of human rights • Describe a range of human rights issues that face organisations • Identify the complexity of cultural differences and local factors in relation to human rights <p>The course duration is approximately 1 hour and includes topics such as international and national standards, exploitation of labour, freedom of association/discrimination, working hours and health & safety.</p>	<p>1 HOUR</p> <p>LEARN MORE</p>
OMSFTC-EL	<h3>INTRODUCTION TO ISO 9001:2015</h3>	
	<p>Delegates participating in this eLearning training will learn about:</p> <ul style="list-style-type: none"> • The purpose and intent of this series of management system standards • The application of the principles of quality management • The relationships between the various clauses of ISO 9001:2015 <p>The course duration is approximately 1 hour and includes a knowledge test. Access to the module is available for 12 months.</p>	<p>1 HOUR</p> <p>LEARN MORE</p>
EMSFTC-EL	<h3>INTRODUCTION TO ISO 14001:2015</h3>	
	<p>Delegates undertaking our ISO 14001:2015 eLearning training course will learn about:</p> <ul style="list-style-type: none"> • The purpose and intent of the ISO 14001:2015 management systems standard • The application of the principles of environmental management <p>The course duration is approximately 1 hour and includes a knowledge test. Access to the module is available for 12 months.</p>	<p>1 HOUR</p> <p>LEARN MORE</p>



What if I can't find what I'm looking for?




ELEARNING

eLearning offers the chance to learn anytime and anywhere, benefiting both employers and employees.




IATF-EL	INTRODUCTION TO IATF 16949:2016	
	<p>Delegates participating in this eLearning training will:</p> <ul style="list-style-type: none"> • Gain an overview of IATF 16949: 2015 • Learn how to interpret Annex SL • Understand the PDCA model • Gain an awareness of the process approach • Understand customer specific requirements <p>The course duration is approximately 1 hour. Access to the module is available for 12 months.</p>	<p>1 HOUR</p> <p>LEARN MORE</p>
FSSCFTC-EL	INTRODUCTION TO FSSC 22000 V4.1	
	<p>Delegates participating in this eLearning training will learn about:</p> <ul style="list-style-type: none"> • The updated additional requirements set by the FSSC 22000 Scheme • The difference between Issue 3 and Issue 4.1 • The necessary changes to your Food Safety Management Systems <p>The course duration is approximately 1 hour. Access to the module is available for 12 months.</p>	<p>1 HOUR</p> <p>LEARN MORE</p>









How can I find out which course is right for me? 

ENERGY MANAGEMENT

With unpredictable fluctuations in energy prices and increasingly stringent energy efficiency regulations, how you manage your energy resources is crucial.

Good energy management can help to reduce your operational and production costs as well as control your environmental impacts such as greenhouse gas emissions. SGS helps you to manage your energy performance by providing a range of energy management audit, certification and training solutions.

How can I find out which course is right for me? 

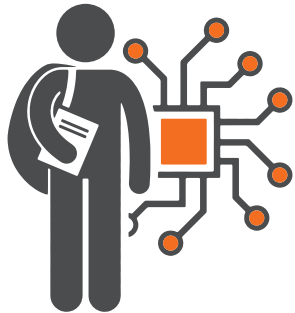
ENMSFTC	<p>ISO 50001:2018 AWARENESS TRAINING COURSE</p> <p>This course provides participants with an overview of the purpose and requirements of ISO 50001:2018 as a tool for the management of energy and improvement of energy performance. It is useful as an introduction for anyone involved in the development, implementation or management of an ISO 50001 system.</p>	  <p>1 DAY</p> <p>SEE DATES & LOCATIONS</p>
SMB-50	<p>ISO 50001:2018 SENIOR MANAGEMENT BRIEFING</p> <p>This short on-site seminar is essential for management teams to understand their roles and responsibilities in line with ISO 50001 requirements and legal obligations, as well as gain an appreciation of how the new Standard will impact their organisation.</p>	 <p>2 HOURS + Q&A</p> <p>SEE DATES & LOCATIONS</p>
IENMSA	<p>ISO 50001:2018 INTERNAL AUDITOR COURSE</p> <p>Participants who attend this course gain the knowledge and skills needed to assess and report on the conformance and effective implementation of an energy management system in accordance with ISO 19011.</p>	  <p>2 DAYS</p> <p>SEE DATES & LOCATIONS</p>
ENMST	<p>ISO 50001:2018 TRANSITION COURSE</p> <p>The purpose of this course is to equip participants with an understanding of the differences between ISO 50001:2012 and ISO 50001:2018, for anyone involved in the changes arising as a result of transitioning to the new version of the standard.</p>	  <p>1 DAY</p> <p>SEE DATES & LOCATIONS</p>
ESOSM	<p>MOVING FROM ESOS TO ISO 50001:2018</p> <p>Participants who complete this training will understand how to integrate energy consumption and energy efficiencies gleaned from ESOS audits into an ISO 50001 energy management system, ensuring energy saving opportunities are continually planned, implemented and checked to drive ultimate efficiency through continual improvement.</p>	 <p>½ DAY</p> <p>LEARN MORE</p>





ENERGY MANAGEMENT



I was really impressed by each aspect of the course and the way it was delivered by the tutor. I would highly recommend the course, the tutor and also SGS.

CARLA CIFALDI,
J.O.SIMS LTD



ENMSLAC	ISO 50001:2018 LEAD AUDITOR COURSE Designed to equip participants with the knowledge and skills required to perform consultancy or second and third party audits of EnMS against 50001:2018 in accordance with ISO 19011 and ISO 17021. This course is accredited by the Chartered Quality Institute (CQI) and the International Register of Certificated Auditors (IRCA). Delegates are required to have an understanding of energy management principles prior to attending this course.	 5 DAYS SEE DATES & LOCATIONS
ENMSACC	ISO 50001:2018 LEAD AUDITOR CONVERSION COURSE This course is designed to provide auditors with experience in other management systems such as ISO 9001 or ISO 14001 with the knowledge of ISO 50001:2018 principles lead auditor skills in line with energy management system requirements.	 3 DAYS LEARN MORE
EI01	ENERGY INSTITUTE LEVEL 1 – CERTIFICATE IN ENERGY MANAGEMENT ESSENTIALS A comprehensive 5-day course providing a practical overview of energy management fundamentals. This course is provided in partnership with the Energy Institute and provides delegates with the essential knowledge and skills required to save energy, reduce operational costs, reduce carbon emissions, comply with legislation and meet your organisation’s environmental goals. This course is also available as a 60-hour online course.	 LEARN MORE
EI02	ENERGY INSTITUTE LEVEL 2 – ENERGY MANAGEMENT PROFESSIONAL QUALIFICATION This modular 200-hour online course is provided in partnership with the Energy Institute and is aimed at professionals with at least two years relevant experience in energy management or related areas. The course covers the essential technical theory, as well as providing an in-depth understanding of the managerial and commercial aspects of an energy management role. Based on their background and experience, participants are able to select their preferred modules from a wide range of topic areas.	 LEARN MORE

What if I can't find what I'm looking for?






SUSTAINABLE EVENTS

The SGS Academy offers a range of training available in-house. These courses include ISO 20121 implementation training and all those listed on this page.

BESPOKE TRAINING

The SGS Academy has the knowledge and expertise to design a custom-made course to fulfil your specific requirements for sustainable events training. Contact us today for a no-obligation quote.








SEIMP	ISO 20121 IMPLEMENTATION	
	This course aims to equip participants with the knowledge and skills needed to effectively implement a sustainable events management system, in accordance with ISO 20121.	2 DAYS LEARN MORE
SEAW	ISO 20121 INTRODUCTION AND AWARENESS	
	This course aims to explain what sustainable events are, how to plan and deliver a sustainable event, and how to implement a management system according to the ISO 20121 Standard.	1 DAY LEARN MORE
SEIA	ISO 20121 INTERNAL AUDITOR	
	This course aims to equip participants with the knowledge and skills needed to effectively audit a sustainable events management system, in accordance with ISO 20121 and using ISO 19011 audit techniques effectively.	2 DAYS LEARN MORE


The course I need is just for one person – will you have any dates?



GREENHOUSE GAS AND CARBON EMISSIONS



The SGS Academy offers a range of training available in-house, tailored to our clients' specific training needs. We have the knowledge and expertise to design a custom-made course to fulfil your specific requirements for GHG training. Contact us today for a no-obligation quote.


ICA	INTRODUCTION TO CARBON ACCOUNTING	
	The objective of this course is to provide participants with an awareness of carbon accounting approaches, methodologies and standards, and the knowledge to undertake greenhouse gas emissions calculations. The course is suitable for those new to GHG accounting or for anyone who wants to develop their knowledge and understanding on climate change issues.	1 DAY LEARN MORE
GHGIM	GHG INVENTORY MANAGEMENT – ISO 14064-1	
	The objective of this course is to provide practitioners with the skills and knowledge necessary to develop a greenhouse gas (GHG) inventory according to ISO 14064-1. The course is suitable for practitioners with an interest in developing skills in corporate GHG inventories. Some previous knowledge of climate change/ GHG reporting would be useful for participants.	1 DAY LEARN MORE
CAIM	CARBON ACCOUNTING AND INVENTORY MANAGEMENT	
	The purpose of this course is to provide practitioners with the skills and knowledge necessary to develop a greenhouse gas (GHG) inventory according to ISO 14064-1. The course is suitable for practitioners with an interest in improving their understanding of carbon accounting and developing skills in GHG inventories. Some previous knowledge of climate change/GHG reporting would be useful for participants.	2 DAYS LEARN MORE
GHGLV	ISO 14064 LEAD GHG VERIFIER COURSE	 
	The purpose of this training course is to provide practitioners with the skills and knowledge necessary to undertake verification of a greenhouse gas (GHG) inventory developed according to ISO 14064-1 using the verification standard ISO 14064-3. The course is suitable for those with an interest in developing a career in GHG verification, or practitioners wanting to understand the verification process to develop internal audit processes.	4 DAYS SEE DATES & LOCATIONS

How can I find out which course is right for me? 

INTEGRATED MANAGEMENT SYSTEMS





Our Integrated Management Systems courses provide delegates with the opportunity to understand the requirements, integrate or internally audit a selection of standards used within their business. We have the knowledge and expertise to design a custom-made course to fulfil your specific requirements for integration; whether it is an integrated course for ISO 9001, ISO 14001 and ISO 45001, or two to three-day courses to cover other areas such as Energy, Medical Devices, Information Security or Business Continuity.

IMSFTC	INTEGRATED MANAGEMENT SYSTEMS – AWARENESS	
	Provides an overview of the management systems approach and the purpose and requirements of management systems standards. This course is delivered on-site at your premises and will ensure that delegates understand the content and application of any combination of standards used within the organisation.	1-2 DAYS LEARN MORE
IMSIA	INTEGRATED MANAGEMENT SYSTEMS INTERNAL AUDITOR TRAINING	 
	Provides students with the knowledge and skills to perform integrated management systems audits based on the requirements of ISO 9001:2015, ISO 14001:2015 and the new ISO 45001. Participants are encouraged to take the broadest possible view of the processes in their organisation and the risk sources that need to be identified, controlled and improved. When delivered in-house, this course can be tailored to apply to different management system standards.	3 DAYS SEE DATES & LOCATIONS
IMS-MT	ON-SITE TAILORED INTEGRATED SYSTEMS INTERNAL AUDITOR TRAINING	
	Provides students with the knowledge and skills necessary to perform integrated management systems audits based on the requirements of any combination of standards in the organisation. This course can include a 'Live Audit' of the systems as part of the course programme so that delegates are able to put what they have learned in to practice.	2-3 DAYS LEARN MORE

What if I can't find what I'm looking for? 

LEAN SIX SIGMA

Lean and Lean Six Sigma are effective frameworks to help organisations achieve breakthrough process improvement and operational excellence. Delivered in partnership with QA, our Lean Six Sigma framework is designed specifically for service and technology organisations. Our training services in this area are proven to help businesses drive change and continuous improvement and demonstrate a real return on investment.

LSSYB	LEAN SIX SIGMA YELLOW BELT	 
	<p>The Lean Six Sigma Yellow Belt training is designed to provide delegates with a high level understanding of Lean Six Sigma methods and prepare them to participate, as contributors, to Lean Six Sigma projects. Yellow Belts are not experts in the methodology, but understand the activities, deliverables and key concepts of team problem solving.</p>	<p>2 DAYS</p> <p>SEE DATES & LOCATIONS</p>
LSSGBP	LEAN SIX SIGMA GREEN BELT PRACTITIONER	 
	<p>Delivered in partnership with QA Training, this course provides the skills necessary to successfully complete DMAIC projects, including basic knowledge of planning, team problem-solving methods and improvement strategies.</p> <p>The training combines lectures with interactive group exercises and hands-on work using examples related primarily to the services industry.</p> <p>Delegates will learn how to:</p> <ul style="list-style-type: none"> • understand problem solving and process improvement methods • plan and manage a real Lean Six Sigma DMAIC project • identify the elements of cost of poor quality and waste in a process • structure a measurement system • identify the appropriate metrics to support quantitative process improvement efforts understand root cause analysis and value analysis methods • understand process improvement strategies 	<p>5 DAYS</p> <p>SEE DATES & LOCATIONS</p>







The course I need is just for one person – will you have any dates?



PRINCE2® ACCREDITED TRAINING


Page content: PRINCE2 is the most widely used project management framework in the world. Delivered in partnership with QA Ltd, our courses won't just help you pass the exam and gain the PRINCE2 qualification, their real-world application will make you a great project manager. Online and individual course options are also available, [contact us](#) to find out more.








PBPP2FP	PRINCE2® FOUNDATION & PRACTITIONER	 
	<p>This five-day course, delivered in partnership with QA Ltd, provides delegates with a thorough understanding of the PRINCE2 project management methodology. During the course we introduce the roles, principles, themes and processes that form the structure of PRINCE2. We also explain the various PRINCE2 management products that will help delegates deliver projects in a coordinated, consistent and transparent manner. The foundation exam is taken at the end of the second day, and the practitioner exam is taken at the end of the last training day.</p>	<p>5 DAYS</p> <p>SEE DATES & LOCATIONS</p> <p>SGS ACADEMY</p> <p><i>In partnership with</i></p> 

How can I find out which course is right for me? 

INFORMATION SECURITY AND DATA PROTECTION

Your business information is vital to your success; but how secure is it? How strong are your information security management systems (ISMS)? What could be the consequences of your confidential data falling into the wrong hands? We can help you answer these questions, allowing you the opportunity to gain an improved understanding of how the information chain within your organisation, logistics and supply chains could be better managed. Our courses can ensure delegates understand the key principles of ISO 27001 and how to audit against the standard, or the fundamentals of the new General Data Protection Regulation. Our in-house courses on data protection and information security can be tailored to meet the exact requirements of your business.

The course I need is just for one person – will you have any dates? 

ISMSFTC	ISO 27001:2013 INTRODUCTION & AWARENESS COURSE	
	<p>The objective of this course is to provide delegates with the knowledge to explain the purpose and business benefits of an information security management system, outline the structure of ISO 27001:2013 and explain specific requirements of the standard as a tool for continual improvement of the system.</p>	<p>1 DAY</p> <p>LEARN MORE</p>
ISMS-IMP	ISO 27001 IMPLEMENTATION COURSE	
	<p>Upon completion, delegates will know and understand the requirements of the ISO 27001 standard and its application. This course will provide participants with the knowledge and skills needed to develop and implement a process-based Information Security Management System (ISMS) based on ISO 27001:2013.</p>	<p>2 DAYS</p> <p>LEARN MORE</p>
ISMSIA	ISO 27001:2013 INTERNAL AUDITOR COURSE	
	<p>This course is designed to equip delegates with the knowledge and skills required to perform internal audits on information security management systems in accordance with ISO 27001:2013.</p>	<p>2 DAYS</p> <p>LEARN MORE</p>
ISMSLAC	ISO 27001:2013 LEAD AUDITOR COURSE	 
	<p>  Course ID: 17279 PR 320 APPROVED TRAINING PARTNER</p> <p>This lead auditor course is designed to provide confidence to auditors in the development, conformance and effective implementation of processes and the continuous improvement of an ISMS based on ISO/IEC 27001. When you have successfully completed this course, you will meet the training requirements to apply for registration as a CQI/IRCA ISMS auditor or lead auditor.</p>	<p>5 DAYS</p> <p>SEE DATES & LOCATIONS</p>

INFORMATION SECURITY AND DATA PROTECTION






The course was fantastic! I felt stretched & challenged but it was worth it. I very much believe in courses that develop behaviour and performance.

RICHARD KENT
RED MARINE



How can I find out which course is right for me?



GDPRW	GDPR – STEPS TO COMPLIANCE WORKSHOP	
	<p>Once your organisation has investigated the data you hold, understood where it comes from and taken a look at the permissions for use of the data, this workshop can provide total clarity for the next steps to complying with the General Data Protection Regulation. This one-day workshop focuses on the processes within your organisation and includes the following exercises:</p> <ul style="list-style-type: none"> • Data investigation and sources • Evaluation of risk • Data protection impact assessment • Implementation of GDPR documentation • Implement necessary technology, process or document changes • Incident response management. 	<p>1 DAY</p> <p>LEARN MORE</p>
GDPRP	CERTIFIED GENERAL DATA PROTECTION REGULATION (GDPR) PRACTITIONER	 
	<p>Delivered in partnership with QA Training, this five-day comprehensive certified practitioner course with independent APMG exam, will provide a practical guide to planning, implementing and maintaining compliance with the new General Data Protection Regulation (GDPR) Regulations.</p> <p>Delegates will learn how to understand the implementation pathway for GDPR compliance.</p> <p>This includes:</p> <ul style="list-style-type: none"> • Privacy impact assessments • Incident response • Policy frameworks • E-discovery and data auditing • Privacy by design/default. <p>The course will also outline the key differences between the Data Protection Act and the GDPR, and prepare delegates for managing and reacting to a data breach both from a regulator and commercial perspective.</p> <p>Delegates will also understand the changing rights of data subjects, consent, data in the cloud and third parties and learn about the enforcement aspects of the GDPR.</p>	<p>5 DAYS</p> <p>LEARN MORE</p>

SGS ACADEMY

In partnership with



BUSINESS CONTINUITY MANAGEMENT

Having business continuity management systems (BCMS) in place helps you to understand critical business processes and the impact of disruption. SGS Academy Business Continuity training will ensure you understand how to improve your organisation's resilience and have strong recovery capability processes, to ensure your continued survival through utilising the management system laid out in ISO 22301.



The course was great – it was tailored exactly to what our needs were and the whole process from start to finish was excellent.

CRAIG IRELAND,
EEG





BCMSFTC	ISO 22301 INTRODUCTION & AWARENESS TRAINING	
	<p>By the end of this course, participants will be able to explain the purpose and business benefits of a business continuity management system, outline the structure and content of ISO 22301 and explain the specific business continuity management-related requirements of the standard.</p>	<p>1 DAY</p> <p>LEARN MORE</p>
BCMSIA	ISO 22301 INTERNAL AUDITOR TRAINING	
	<p> Course ID: 17279 PR 320</p> <p>The aim of this course is to provide students with the knowledge and skills required to perform an internal audit of part of a management system based on ISO 22301, and report on the effective implementation and maintenance of the system in accordance with ISO 19011.</p>	<p>2 DAYS</p> <p>LEARN MORE</p>
BCMSLAG	ISO 22301 AUDITOR/LEAD AUDITOR	
	<p> Course ID: 1756 PR 311</p> <p>This course is designed to provide participants with the knowledge and skills necessary to audit business continuity management systems against the requirements of ISO 22301 using the auditing techniques described in ISO 19011. Learners who successfully complete this course may be eligible to apply for certification by the CQI / IRCA as a Business Continuity Management Systems Auditor, Lead Auditor or Internal Auditor within five years of course completion.</p>	<p>5 DAYS</p> <p>LEARN MORE</p>

What if I can't find what I'm looking for?




AEROSPACE QUALITY MANAGEMENT

AS 9100D is intended for use by organisations that design, develop or provide aviation, space and defence products and services; and by organisations providing post-delivery activities, including the provision of maintenance, spare parts, or materials for their own products and services. The aim of the SGS Academy course portfolio is to provide students with an understanding of the management systems approach and the purpose and requirements of AS 9100D.

AMSFTC	AS 9100D AEROSPACE QUALITY MANAGEMENT SYSTEMS FOUNDATION TRAINING	 
	<p>By the end of this course, participants will be able to explain the purpose and intent of the ISO 9000 series of standards, outline the structure, content and requirements of AS 9100D and explain the relationship between the clauses of AS 9100D.</p>	<p>1 DAY</p> <p>SEE DATES & LOCATIONS</p>
IAMSA	AS 9100D AEROSPACE QUALITY MANAGEMENT SYSTEMS INTERNAL AUDITOR TRAINING	 
	<p>The objective of this course is to provide students with the knowledge and skills required to perform an internal audit of a quality management system based on AS9100D, and report on the effective implementation and maintenance of the management system in accordance with ISO 19011 and to contribute to the continual improvement of the management system.</p>	<p>2 DAYS</p> <p>SEE DATES & LOCATIONS</p>

AVIATION JET FUEL

Our highly participative training in this area provides an introduction and overview of the aviation jet fuel sector and explores the QA/QC normative documents and standards in use, particularly the EI/JIG 1530 requirements for the manufacture, storage and distribution of aviation fuels.

AVFTC	AVIATION JET FUEL QUALITY ASSURANCE AWARENESS TRAINING	
	<p>This training offers an overview of jet fuel manufacture, including the refining processes used and how it differs from kerosene. This highly participative event provides attendees with an introduction to, and overview of, the aviation jet fuel sector. The course also explores the quality assurance/quality control (QA/QC) normative documents and the standards currently in use.</p>	<p>1 DAY</p> <p>LEARN MORE</p>

The course I need is just for one person – will you have any dates?








AUTOMOTIVE QUALITY MANAGEMENT

SGS Academy IATF 16949:2016 training portfolio consists of three core modules, successful completion of which will satisfy the IATF standard clauses 7.2.3 and 7.2.4. Each module can be attended individually if an understanding of the standard, the internal audit process or the associated core tools is required.



Great course! This really improved my knowledge of the assessment process, thanks to the tutor!

DAVID WATTS,
MOLE VALLEY

IATF-FTC	INTRODUCTION TO IATF 16949 – MODULE 1	  
	<p>This course is designed to provide delegates with an awareness of the IATF 16949 standard, the history of automotive quality standards and the rules for certification. The training will also focus on Customer Specific Requirements and the Automotive Process Approach. It is recommended that delegates have knowledge of quality management systems prior to attending (e.g. ISO 9001). An overview of this training is also available as an eLearning module.</p>	<p>1 DAY</p> <p>SEE DATES & LOCATIONS</p>
IATFIA	IATF 16949 INTERNAL AUDITING – MODULE 2	 
	<p>This course is designed to provide delegates with a detailed understanding of the IATF clauses and requirements in order to undertake internal audits. Participants are required to have an understanding of the Process Approach and PDCA cycle in management systems standards prior to attending this training. This can be achieved by attending Module 1 – Introduction to IATF 16949.</p>	<p>2 DAYS</p> <p>SEE DATES & LOCATIONS</p>

How can I find out which course is right for me?



AUTOMOTIVE QUALITY MANAGEMENT



The standard and level of instruction by the tutor was superb. A thoroughly enjoyable and valuable course.

THOMAS VEITCH,
ACHILLES







I enjoyed the course very much, the content was excellent with lots of opportunity to work together in teams and practice new skills. The tutor ensured just the right amount of each level of input, workshops, serious work and a bit of fun, which resulted in keeping our attention at all times and his knowledge and experience was so very useful.

MANDY HOWARTH,
PEG HR

What if I can't find what I'm looking for?





IATF-CT	AUTOMOTIVE CORE TOOLS – MODULE 3	 
	<p>This course is designed to provide learners with an understanding of Measurement System Analysis, Failure Mode Effects Analysis and the Statistical Process Control Core Tool. The training also provides an introduction to APQP and supporting core tools and explains the Internal Auditor Qualification.</p>	<p>2 DAYS</p> <p>SEE DATES & LOCATIONS</p>
IATFLAC	IATF 16949 INTERNAL AND SECOND PARTY AUDITOR/LEAD AUDITOR – MODULES 1-3	 
	<p>This course consists of the three training modules listed above. Successful completion of the SGS IATF modular five-day training programme, including achieving 100% attendance and a pass grade on associated tests, satisfies the IATF standard requirements 7.2.3 and 7.2.4. This course is designed for delegates who are responsible for second party quality management system audits and/or working with suppliers towards conformity or certification to IATF 16949. This training is not recommended for delegates with no prior knowledge of ISO 9001 requirements or auditor techniques. Alternative courses can be offered to meet individual needs.</p>	<p>5 DAYS</p> <p>SEE DATES & LOCATIONS</p>


LABORATORY MANAGEMENT

ISO/IEC 17025:2017 'General requirements for the competence of testing and calibration laboratories' was published on the 30th November 2017. The standard provides criteria which can be used by a laboratory as a framework to establish an effective management system, focusing on providing customers with assurance regarding the quality of data provided.

This standard overlaps to some extent with more generic standards such as ISO 9001, but contains much more in the way of technical requirements relating to laboratory operation such as method validation, uncertainty determination, quality controls and reporting of results.


LABFTC	ISO/IEC 17025:2017 INTRODUCTION & AWARENESS COURSE	
	This one-day course will provide practical instruction on ISO 17025:2017 in the context of general laboratory management. This course is ideally suited for Laboratory managers responsible for introducing or maintaining a quality management system based upon ISO 17025	1 DAY LEARN MORE
LABT	ISO/IEC 17025:2017 TRANSITION TRAINING COURSE	
	This course is designed to provide those who are familiar with the 2005 edition of the ISO/IEC 17025 with an understanding of the changes in the latest release, and how they impact on the management system. On completion of this course, delegates will have the skills and knowledge to assess their management system against the new ISO 17025:2017 standard and implement the changes to ensure compliance.	1/2 DAY LEARN MORE
ILABA	ISO/IEC 17025:2017 INTERNAL AUDITOR COURSE	
	This course aims to equip participants with the knowledge and skills needed to assess and report on the conformance and effective implementation of a management system based on ISO/IEC 17025:2017.	2 DAYS LEARN MORE

The course I need is just for one person – will you have any dates?



SOCIAL ACCOUNTABILITY

The risk of corruption in global supply chains affects organisations all around the world. Organisations are expected to develop robust compliance plans to meet the requirements of new regulations and legislation, but also to protect their reputations. In today's world, an ethical supply chain is no longer an optional marketing tool – it is an essential part of every organisation's business strategy, which helps them grow customer loyalty and ensures they are compliant with social standards. The SGS Academy offers Social Systems training designed to provide delegates with an appreciation of social responsibility movements in the marketplace. The courses provide the skills and knowledge to enable delegates to undertake effective social accountability audits throughout their supply chain, in line with internationally recognised standards and guidance documents.

SSFTC	SOCIAL SYSTEMS INTRODUCTION AND AWARENESS	
	Designed to introduce participants to the social issues and questions facing today's organisations, the significance of stakeholder concerns and the mechanisms, guidance and standards that have been developed to assist organisations in mitigating these issues.	1 DAY LEARN MORE
HMR-EL	HUMAN RIGHTS AWARENESS ELEARNING COURSE	
	This course will enable learners to: <ul style="list-style-type: none"> • Explain the relevance of human rights • Describe a range of human rights issues that face organisations • Identify the complexity of cultural differences and local factors in relation to human rights The course duration is approximately 1 hour and includes topics such as international and national standards, exploitation of labour, freedom of association/discrimination, working hours and health & safety.	1 HOUR LEARN MORE
ISSA	SOCIAL SYSTEMS INTERNAL AUDITOR	
	Designed to provide participants with the knowledge and skills necessary to perform internal audits of social systems and help interpret the requirements of social systems audit criteria in line with SA 8000, SMETA Best Practice or equivalent.	2 DAYS LEARN MORE

The course I need is just for one person – will you have any dates?



SOCIAL ACCOUNTABILITY











I found the course thoroughly enjoyable, very informative and very well presented.

ANDY BAXENDALE,
CONNIES KITCHEN LTD



Some great knowledge and experience gained, which is fit for purpose given my job description. Thank you once again!

CLAIRE MAHER,
HEATHROW AIRPORT

SSLAC	SOCIAL SYSTEMS LEAD AUDITOR	 
	<p>   Course ID: 17270 PR 334 <small>APPROVED TRAINING PARTNER</small> </p> <p>This five-day programme comprises interactive presentations and practical workshops, designed to take participants through both the broad background issues and the key stages of a social accountability audit. This training references SA 8000, ETI and SMETA Best Practice throughout the course. When you have successfully completed this training you will meet the training requirements to apply for registration as an IRCA social systems auditor.</p>	<p>5 DAYS</p> <p>SEE DATES & LOCATIONS</p>
SSACC	SOCIAL SYSTEMS AUDITOR CONVERSION COURSE	 
	<p>   Course ID: 17281 PR 346 <small>APPROVED TRAINING PARTNER</small> </p> <p>This course is designed to help transfer your existing auditing skills from other management systems to those needed for audits of social systems. If you have already successfully completed an IRCA lead auditor training course, you can use this course to broaden your skills and knowledge base to understand and audit to social systems criteria. This training references SA 8000, ETI and SMETA Best Practice throughout the course.</p>	<p>3 DAYS</p> <p>SEE DATES & LOCATIONS</p>

How can I find out which course is right for me?



FOOD SAFETY

Our Food Safety portfolio allows delegates to understand and explain the purpose and business benefits of food safety management system standards and interpret the requirements of FSSC 22000 (ISO 22000 and ISO/TS 22002-1 with ISO 15161 as a guide) in the context of an FSSC audit. This allows learners to establish the effectiveness of an organisation's management of the risk through its food safety risk assessment programme; the capability of an organisation to maintain and exceed compliance with legislative requirements, and implement operational risk control, monitoring and measurement.








Excellent course, really interesting and a good tutor. Excellent group sessions and material and knowledge gained.

DAVID WEBB,
SENSIENT FLAVOURS LIMITED

What if I can't find what I'm looking for?



FSSCFTC	FSSC 22000 V4.1 – INTRODUCTION TO THE NEW STANDARD 	
	<p>This course is designed for experienced food safety professionals with an understanding of the management systems approach to food safety. The training has been developed for the benefit of clients wishing to understand the FSSC 22000 certification scheme, as a result of the scheme update from Version 3 to Version 4.1.</p> <p>An overview of this training is also available as an eLearning module.</p>	<p>1 DAY</p> <p>LEARN MORE</p>
FSSCLAC	ISO/FSSC 22000 LEAD AUDITOR TRAINING 	
	<p> CQI IRCA Course ID: 17304 PR 318 <small>APPROVED TRAINING PARTNER</small></p> <p>This auditor/lead auditor course will equip food chain professionals with the skills and knowledge necessary to audit food safety management systems against ISO/FSSC 22000. When you have successfully completed this course, you will meet the training requirements to apply for registration as a CQI/IRCA FSMS auditor or lead auditor.</p>	<p>5 DAYS</p> <p>SEE DATES & LOCATIONS</p>
EMPF	ENVIRONMENTAL MONITORING PROGRAM TRAINING FOR FOOD FACILITIES 	
	<p>This course is aimed at producers of ready to eat (RTE) foods that need to design and implement an EMP as required by the Preventive Controls for Human Food regulation in FSMA. Using case studies and practical examples, learn how to conduct a thorough investigation to determine that primary contamination source has been located and eliminated.</p>	<p>1 DAY</p> <p>LEARN MORE</p>
HCP-FTC	AN INTRODUCTION TO HAZARD AND RISK MANAGEMENT 	
	<p>The course is aimed at companies who are in the process of implementing a BRC standard or who wish to improve on their existing hazard and risk management system. The course will discuss the commonly used techniques such as HACCP and FMEA and which is most appropriate for the operation. Time will be taken during the course to specifically examine the current operating conditions within the factory and can help develop existing hazard and risk analysis programmes in place.</p>	<p>1 DAY</p> <p>LEARN MORE</p>

FOOD SAFETY







The tutor was brilliant - really personable and professional as well as having a lot of practical experience which helped with explaining some of the detail of the standard.

SARAH MCDERMOTT,
CHARTERED ENVIRONMENTAL
HEALTH PRACTITIONERS



The course I need is just for one person – will you have any dates?




BRC8	<p>BRC FOOD SAFETY ISSUE 8 – UNDERSTANDING THE REQUIREMENTS FOR SITES</p> <p>This course has been designed to enable delegates to gain a full understanding of the general principles of the standard, and how to comply with the requirements. Delegates will also gain an understanding of what to expect during the process of certification, and actions needed prior to, during and after the audit.</p> <p>Before the course you must have read and reviewed a copy of the standard which will be available free of charge from the BRC Bookshop from August 2018.</p>	 2 DAYS LEARN MORE
BRC-TPA	<p>GLOBAL STANDARD FOR FOOD SAFETY ISSUE 8 LEAD AUDITOR</p> <p>This course trains delegates in third-party audit requirements against the Global Standard for Food Safety Issue 8. In addition, the course includes all relevant aspects of auditing within the food sector. Attending this course allows you to gain an in-depth and practical understanding of the BRC standard and auditing methodology.</p>	 5 DAYS SEE DATES & LOCATIONS
BRCIA	<p>BRC INTERNAL AUDITOR (ALL BRC STANDARDS)</p> <p>This course covers the detailed requirements for anyone managing or carrying out audits against BRC Standards. The course is a mixture of workshop-led discussions, practical activities and presentations.</p>	 2 DAYS SEE DATES & LOCATIONS
BRC-CC	<p>GLOBAL STANDARD FOR FOOD SAFETY ISSUE 7 TO 8 CONVERSION TRAINING COURSE</p> <p>This course will provide delegates with an in-depth understanding of the revisions to the Standards requirements for Issue 8. It is designed to equip delegates with the skills and knowledge to successfully implement the changes to the Standard at their organisation.</p>	 1 DAY SEE DATES & LOCATIONS






CUSTOMER SERVICE

Why should a customer work with you rather than your competitor? What makes you different? What added value do you bring to your customers? As consumers currently face a wide variety of choices concerning who they should do business with, you need to ensure that you set yourself apart from the rest. To reach excellence in customer service, you will need to add vast amounts of value into the equation and go the extra mile to ensure your consumers are satisfied. SGS provides a selection of services, which are designed to assist you in creating a customer-centric organisational culture.

“
An excellent insight into CSE. The tutor is a very knowledgeable instructor.
”

JOE TOKER,
 SIEMENS GAMESA


How can I find out which course is right for me? 








CFSC	<p>HOW TO DEVELOP A TRULY CUSTOMER-FOCUSED SERVICE CULTURE</p> <p>This course is designed to provide delegates with practical tools that they can use to review their existing culture, policies and procedures. The course will show delegates how to deliver services that increase customer satisfaction, involve and motivate staff, and continually improve and enhance their organisation’s reputation.</p>	 1 DAY LEARN MORE
CSE-SEM	<p>CUSTOMER SERVICE EXCELLENCE SEMINAR</p> <p>This half-day seminar allows you to understand how the key drivers of customer satisfaction are embedded in the new standard, and how they are relevant to service delivery today. The session will also describe the Customer Service Excellence requirements and certification schedule.</p>	 1/2 DAY LEARN MORE
CSEFTC	<p>CUSTOMER SERVICE EXCELLENCE AWARENESS</p> <p>The focus of this one-day hands-on course is to prepare an application to meet the standard. The elements within each of the standard’s five criteria are explored and participants relate these to their own organisation.</p>	 1 DAY LEARN MORE
IACSE	<p>CUSTOMER SERVICE EXCELLENCE ASSESSOR</p> <p>Designed to enable participants to gain a grounding of the principles of Customer Service Excellence, conduct effective internal assessments and understand the principles of assessment, evidence review and verification.</p>	 2 DAYS LEARN MORE
CJM	<p>CUSTOMER JOURNEY MAPPING IN ACTION</p> <p>This two-day course looks at tools and techniques for undertaking customer journey mapping. The course will focus on customer experience and how this maps against internal process and your organisation’s communications. The training will use live examples throughout the sessions to make it relevant to attendees and the organisation.</p>	 2 DAYS LEARN MORE

MEDICAL DEVICES

The SGS medical device training portfolio can help you navigate the complexities of international medical device regulations to bring your products to market quickly, whilst ensuring compliance with the required regulations and standards. We have the knowledge and expertise to design a custom-made course to fulfil your specific requirements for medical devices training in the fields of QMS/auditing, global regulations, sterilisation processes and risk management.

“
I thought the tutor was excellent. He explained everything that was asked of him to the fullest and in a manner that you would understand. I understand a lot more from not only attending the course but from the tutor himself. His knowledge is phenomenal. He has installed my faith in wanting to attend more courses.
 TRACY WILLIAMS,
 SPIRE HEALTHCARE

What if I can't find what I'm looking for? 

MDR	MEDICAL DEVICES REGULATION – IMPLEMENTING THE CHANGES	 
	Designed for delegates with a good understanding of the current Medical Directives and ISO 13485:2016, this training provides learners with the skills and knowledge to implement the new requirements within the Medical Device Regulation (MDR).	2 DAYS SEE DATES & LOCATIONS
IVDR	IN-VITRO DIAGNOSTIC DEVICE REGULATION – IMPLEMENTING THE CHANGES	 
	This course is designed to provide delegates with an understanding of the previous IVD Directive with the skills and knowledge to implement the additional requirements of the new In-Vitro Diagnostic Device Regulation.	2 DAYS SEE DATES & LOCATIONS
MDIA	ISO 13485:2016 INTERNAL AUDITOR TRAINING	 
	This intensive course aims to provide delegates with the skills needed to conduct internal assessments of their quality management system to the requirements of ISO 13485:2016.	2 DAYS SEE DATES & LOCATIONS
MDT	ISO 13485:2016 MEDICAL DEVICES QMS TRANSITION TRAINING	
	The objective of this course is to provide attendees with the knowledge of ISO 13485:2016, along with the interpretive skills necessary to understand the requirements of the updated standard.	1 DAY LEARN MORE

MEDICAL DEVICES



The course was awesome! It was more than I expected and of course, it will improve my regulatory skills and knowledge. I did not think or even imagine that I can do what I have done and learned from the tutor. I would recommended the course to my colleagues.

VALERIE TILL,
RICHARDSON HEALTHCARE



The course was great - informative but fun.

MARTHA WRIGHT,
OPTIMUM MEDICAL

MDTF	CONSTRUCTION OF MEDICAL DEVICE TECHNICAL FILE (DIRECTIVE 93/42/EEC)	
	This course provides a thorough introduction for delegates to understand both the regulatory requirements for technical documentation under the Medical Devices Directive (as amended by Directive 2007/47/EC), and provide practical guidance on how to construct the technical file. This course is also applicable to organisations who wish to sell their devices under their own name and CE mark in accordance with the requirements for “Virtual Manufacturers”.	1 DAY LEARN MORE
MDEO	INTRODUCTION TO ISO 11135 – ETHYLENE OXIDE STERILISATION	
	The objective of this course is to familiarise delegates with the requirements of ISO 11135 for the control of ethylene oxide sterilisation to allow manufacturers of medical devices to ensure continued compliance.	1 DAY LEARN MORE
MDRM	ISO 14971 – RISK MANAGEMENT FOR MEDICAL DEVICES	
	This course provides a comprehensive introduction to the key elements of risk management for medical devices using the harmonised standard, ISO 14971.	1 DAY SEE DATES AND LOCATIONS

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CONTACT US

PLEASE COMPLETE THE FORM TO SEND THE SGS ACADEMY TEAM A MESSAGE.

Fields marked with an asterisk () are mandatory.*

ENQUIRY TYPE*

FIRST NAME*

LAST NAME*

COMPANY NAME

LOCATION*

PREFERRED CONTACT METHOD Email Phone

PHONE

EMAIL*

HOW CAN THE SGS ACADEMY HELP?

WWW.SGS.COM
WWW.SGS.CO.UK

WHEN YOU NEED TO BE SURE

