SGS Société Générale de Surveillance SA. (2024)

Indonesian Sustainable Palm Oil (ISPO)

IMPLEMENTATION OF SUSTAINABLE PALM OIL PRODUCTS





WHAT IS ISPO?

Indonesian Sustainable Palm Oil (ISPO) certification is mandatory palm oil certification scheme in Indonesia, aimed at improving the competitiveness of Indonesian palm oil industry products. The Indonesian government has been implementing the Indonesian Sustainable Palm Oil (ISPO) certification standard since 2011 until now (through Permentan 38 of 2020) to ensure the certainty of sustainable palm oil production. This certification standard is mandatory for all palm oil plantation companies and smallholders farmers.

HOW TO APPLY ISPO CERTIFICATION?

- Step 1 The organization applies for ISPO certification to SGS by completing the following application and documents, (a) Plantation Business License; (b) Environmental License; (c) Land Legality and (d) Plantation Business Assessment, adequate applications will proceed to the next step, while inadequate applications will be returned.
- Step 2 Preparation and signing of ISPO certification contract between SGS and client.
- Step 3 Audit arrangement and planning Stage 1.

HOW THE PROCESS OF ISPO AUDIT CERTIFICATION?

The implementation of the ISPO audit is carried out through two audit stages as follows:

Stage 1

Approved application will followed up by SGS for ISPO assessment through Stage 1 audit assessment to determine the following situation.

- Review of the completeness of legal documents.
- Samples of plantations and factories to be audited in the stage 2 audit.
- Critical points in the unit to be certified in the stage 2 audit.
- Determination of stakeholders to be interviewed in the Stage 2 audit.

After the results of the stage 1 assessment are declared appropriate, the assessment can proceed to the stage 2 audit.

Stage 2

Stage 2 assessment cover following aspect:

- All documents used by the applicants.
- Implementation of ISPO Principles and Criteria in Plantations and Processing Businesses.
- Competence of Officers / Employees involved in Plantations and Processing Businesses.
- Confirmation to stakeholders regarding ISPO Principles and Criteria

HOW ISPO CERRIFICATE AWARDED?

The results of the Stage 1 and Stage 2 audits will be assessed by an independent review and decision-making team. An ISPO certificate can be issued if all the requirements of the ISPO Principles and Criteria are met and proven during the Stage 1 and Stage 2 audits. If not, SGS will notify the applicant of the rejection of the ISPO certificate issuance along with clear reasons.

After the ISPO certificate is received, annual surveillance audits can be carried out periodically and recertification can be carried out when the certificate period ends.

The ISPO certificate contains details of the scope of certification which will be valid for 5 years. If there is change in scope (reduction or addition of scope), the ISPO certificate holder will submit it to SGS to carry out an assessment and/or review related to the change, either through a special audit or an annual surveillance audit/recertification audit. The review and decision-making regarding the change in scope will be carried out by an independent team to decide on the changes to the scope of certification that are required.

SUSPEND AND WITHDRAWN ISPO CERTIFICATE

Suspends ISPO certificate can be carried out under the following conditions:

- Not willing to undergo Surveillance audit.
- Failed to close non-conformity findings within the specified time
- Voluntarily requesting suspension
- Misuse of ISPO Logos.

ISPO Certificate Revocation can be carried out under the following conditions:

- The ISPO certificate holder is declared bankrupt or in liquidation.
- Unable to close the findings of non-conformity within the specified time after the freeze is carried out.
- · Voluntarily to have its ISPO certificate revoked.
- Proven fraud and deficiencies committed intentionally, or committing a violation of the law.

For further information on ISPO certification, please email: Mila.Maimunah@sgs.com

