



SGS CERTIFICATION AND BUSINESS ENHANCEMENT (CBE) STATEMENT OF IMPARTIALITY – RELATED BODIES ACTIVITIES

SGS understands the importance of impartiality and potential conflicts of interests in carrying out its management systems certification activities.

SGS has a compliance program, based on its [Code of Integrity and Professional Conduct](#), to ensure that the highest standards of integrity are applied to all its activities worldwide in accordance with international best practice. Details of this program can be found at http://www.sgs.com/about_sgs/compliance_integrity.htm

Within CBE we conduct risk assessment annually and where required in relation to specific activities or contracts on impartiality and potential conflict of interest relating to Accredited Certification business this is reviewed by the impartiality committee of the Accredited Certification Body, which is an independent committee made up of members representing our key interests.

Conflict of Interest and objectivity is further covered through annual training sessions and contractually binding agreements, to ensure all management system certification activities are conducted in an independent and impartial manner.

SGS (Malaysia) Sdn Bhd has 10 core business lines (LOB) namely Certification and Business Enhancement (CBE), Consumer and Retail (CRS), Oil, Gas & Chemical (OGC), Petro Technical Inspection (PTI), Agriculture Food and Life (AFL), Mineral Services (MIN), Industrial Services (IND), Environment, Health and Safety (EHS), Technical Staffing (TSS) and Government Institution Services (GIS) to cover a customer's entire value chain – from processes to organization, service and systems.

SGS CBE accords normal co-operation, provides assistance, input, comments and feedback during management meetings, discussions and dialogues on matters relating to standards and certification process to the related bodies or business line (LOB). We do not provide consultancy to any LOB pertaining to their management system development and establishment. These related bodies/LOBs have:

- (i) different top management (managed by respective Business Manager or Divisional General Manager)
- (i) different personnel or full time employee (FTE) and no cross-functional staff in each LOB
- (ii) no possibility to influence the outcome of the certification due to different LOB
- (iii) distinctly different division/LOB in-charge of different inspection, testing, verification and certification services

Therefore, there is no conflict of interest and the activities of these related bodies/LOBs do not affect the confidentiality, objectivity and impartiality of CBE division of SGS (Malaysia) Sdn Bhd's certification services.